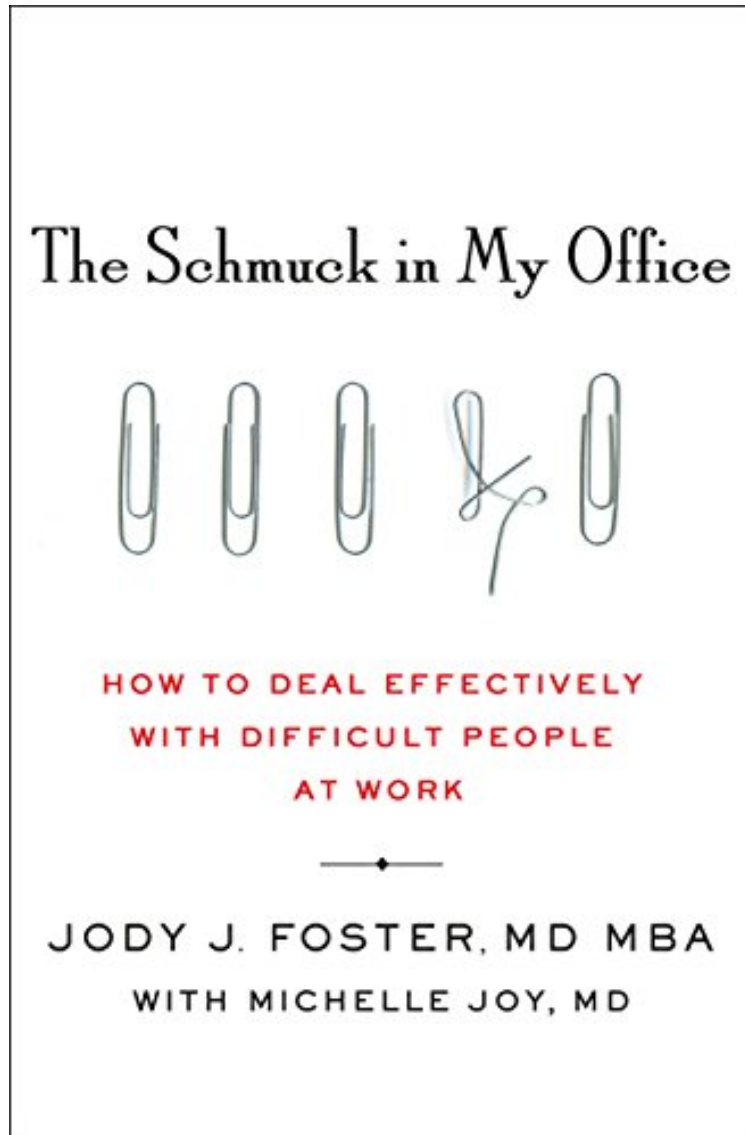


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The Schmuck in My Office: How to Deal Effectively with Difficult People at Work

Jody Foster, Michelle Joy
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Jody Foster, Michelle Joy : The Schmuck in My Office: How to Deal Effectively with Difficult People at Work before purchasing it in order to gage whether or not it would be worth my time, and all praised The Schmuck in My Office: How to Deal Effectively with Difficult People at Work:

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insight on a range of disruptive personalities and how they affect the workplace. She then does a wonderful job advising the reader on how to manage these challenges with empathy and understanding. A great read!3 of 3 people found the following review helpful. I'm sure I'll be a better manager and leader if I follow her adviceBy RichardClear and concise description of the tapestry of human frailty alive and well in the workplace! Really well-written. Foster describes the troublemakers, what makes them tick and gives practical suggestions about what to do about them. And she certainly seems to have seen a lot of them. I'm sure I'll be a better manager and leader if I follow her advice.2 of 2 people found the following review helpful. Good Book. Easy to read and understandBy J. KirbyGood Book. Easy to read and understand. The book will help you open up to the different kinds of people out there and how to deal / work with the Schmuck in the office.

"This is a timely must-read for managers and anyone who has ever had to deal with a difficult coworker; it addresses a ubiquitous problem in a proactive, positive manner that should get the desired results." - Publishers Weekly Everyone has a "schmuck" in their office---a difficult, disruptive person who upsets the workplace, confuses coworkers, and causes concern. It's hard to understand why schmucks act the way they do, but one thing is certain---they seem to come in all shapes and sizes. . . . - Narcissus---the condescending attention-seeker who carelessly steps on everyone's toes - The Flytrap---the bringer of chaos whose emotional instability causes an office maelstrom - The Bean Counter---the orderly perfectionist who never gives up control, even when it's full-steam-ahead to disaster - The Robot---the unreadable stone wall who just can't connect Sound like anyone you know? These are just a few of the more prominent types of difficult people at work. In *The Schmuck in My Office*, Dr. Jody Foster explains the entire spectrum of people we may think of as schmucks, how they can decrease productivity, destroy teams, and generally make everyone else unhappy. Along with nailing down the various types, she looks at personality traits and explains how dysfunctional interactions among coworkers can lead to workplace fiascos. She helps readers understand schmucks as people, figure out how to work with them, and ultimately solve workplace problems. She also makes readers consider the most difficult thing of all: despite where your finger may be pointing, sometimes you are the "schmuck"! Let Dr. Foster teach you how to make your workplace a happier and more productive one.